

**DRAFT
AGENDA**

**Bay Consortium Workforce Development Board, Inc.
Performance and Accountability Committee
Tuesday, April 19, 2022
10:00 A.M.**

- I. Call to Order
- II. Roll Call
- III. Public Input
- IV. Approval of Meeting Notes from January 20, 2022 Meeting
- V. New Business
 - A. Quarterly Reports [WIOA Section 134, Section 503, Section 116; TEGL 11-19, TEGL 14-15, TEGL10-16, TEGL 19-16, TEGL03-17, TEGL 06-17; OMB No. 1205-1526, OMB No. 1205-0521, OMB No. 1205-0522; Public Law 103-62; 107 Stat. 285; Public Law 111-352; 124 Stat. 3866; 20 CFR parts 676, 677, and 678 and 34 CFR parts 361 and 463; Code of Virginia §2.2-2472.2 Virginia Board of Workforce Development Policy 404-01]
- VI. Old Business
- VII. Other Topics for discussion
- VIII. Adjournment

Bay Consortium Workforce Development Board, Inc.
Performance and Accountability Committee Meeting
Draft Minutes
Thursday, January 20, 2021
1:00 P.M.

The Performance and Accountability Committee met Thursday, January 20, 2021 via Zoom.

Call to Order: Vanesa Livingstone called the committee meeting to order at 1 p.m.

Roll Call: Present were Gary Wilson, Steve Goodall, Sara Carroll, Bridgett Landess, and Vanesa Livingstone. Not present was Beverly Davis. In addition, present were Jackie Davis, Steven Golas and Katlyn Moss. A quorum was present.

Public Input: There was no public input.

Approval of Minutes: A motion was made to approve the minutes from the October 19, 2021 meeting, which was seconded and approved.

New Business: Steven Golas went over the quarterly reports. He noted that most jurisdictions needed a focus on more outreach due to low enrollment. He mentioned that it was Measurable Skills Gain had been a difficult measure for providers across the board and that providers were struggling with lower enrollment. Jackie Davis reviewed the Virginia Performance-Based Incentive Grants.

Old Business: There was no old business.

Other Items for Discussion: Jackie Davis noted that the next Board meeting would be February 2, 2022.

There being no further business, the meeting was adjourned at 1:45 p.m.

Respectfully submitted,
Katlyn Moss

Rappahannock Goodwill Industries WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22					
Customer Summary Information													
Planned Number of Participants for PY		100		100		81							
Total Participants Served		36		45		53							
Percent of Planned		36%		45%		65%		-					
New Clients Enrolled this Quarter		4		9		8							
WIOA Adult		26		33		41							
WIOA Dislocated Worker		10		12		12							
Follow Up Information													
Total Follow-Ups Required		37		36		42							
Total Follow-Ups Completed		37		36		42							
Total Follow-Up Not Completed		0		0		0		0					
Employment 2nd Quarter after Exit													
WIOA Adult Program - 82.6%		58.3%	7	# employed	33.3%	1	# employed	75.0%	3	# employed	-		# employed
			12	# exited		3	# exited		4	# exited			# exited
WIOA Dislocated Worker Program - 85%		50.0%	3	# employed	100.0%	1	# employed	83.3%	5	# employed	-		# employed
			6	# exited		1	# exited		6	# exited			# exited
Employment 4th Quarter after Exit													
WIOA Adult Program - 85%		77.8%	7	# employed	100.0%	3	# employed	83.3%	10	# employed	-		# employed
			9	# exited		3	# exited		12	# exited			# exited
WIOA Dislocated Worker Program - 90%		40.0%	2	# employed	100.0%	6	# employed	50.0%	3	# employed	-		# employed
			5	# exited		6	# exited		6	# exited			# exited
Median Earnings 2nd Quarter after Exit													
WIOA Adult Program		\$6,000.00	Not Available		\$6,000.00	Not Available		\$6,000.00	Not Available		\$6,000.00		
WIOA Dislocated Worker Program		\$8,700.00	Not Available		\$8,700.00	Not Available		\$8,700.00	Not Available		\$8,700.00		
Credential Attainment within Four Quarters after Exit													
WIOA Adult Program - 74%		77.8%	7	# credentialed	66.7%	2	# credentialed	83.3%	10	# credentialed	-		# credentialed
			9	# exited		3	# exited		12	# exited			# exited
WIOA Dislocated Worker Program - 70%		60.0%	3	# credentialed	50.0%	3	# credentialed	66.7%	4	# credentialed	-		# credentialed
			5	# exited		6	# exited		6	# exited			# exited
Measurable Skills Gain													
WIOA Adult Program - 70.2%		25.0%	6	# gained	58.1%	18	# gained	59.5%	22	# gained	-		# gained
			24	# exited		31	# exited		37	# exited			# exited
WIOA Dislocated Worker Program - 69.8%		40.0%	4	# gained	58.3%	7	# gained	66.7%	8	# gained	-		# gained
			10	# exited		12	# exited		12	# exited			# exited
Total Contract Expenditures													
53.52%	WIOA Adult Program		\$ 17,550.04	Training Expenditures	59.3%	\$ 49,135.96	Training Expenditures	64.5%	\$ 87,037.24	Training Expenditures	-		Training Expenditures
			\$ 30,506.76	Total Expenditures		\$ 82,810.73	Total Expenditures		\$134,932.15	Total Expenditures		Total Expenditures	
46.92%	WIOA Dislocated Worker Program		\$ -	Training Expenditures	12.8%	\$ 4,500.00	Training Expenditures	21.7%	\$ 10,074.71	Training Expenditures	-		Training Expenditures
			\$ 11,194.71	Total Expenditures		\$ 35,042.98	Total Expenditures		\$ 46,519.33	Total Expenditures		Total Expenditures	
Total Contract Expenditures													
46.92%	WIOA Adult Program		\$ 30,998.86	Expenditures	69.6%	\$ 84,287.03	Expenditures	46.6%	\$137,182.60	Expenditures	-		Expenditures
			\$121,056.20	Total Contract		\$121,056.20	Total Contract		\$294,387.75	Total Contract		Total Contract	
46.92%	WIOA Dislocated Worker Program		\$ 11,936.57	Expenditures	20.4%	\$ 37,268.56	Expenditures	47.8%	\$ 50,191.38	Expenditures	-		Expenditures
			\$182,495.92	Total Contract		\$182,495.92	Total Contract		\$104,985.17	Total Contract		Total Contract	

George Washington Planning District 16 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		81
Total Participants Served		47
Percent of Planned		58%
Planning District 16 Total New Clients Enrolled this Quarter		8
	WIOA Adult	37
	WIOA Dislocated Worker	10
Spotsylvania County New Clients Enrolled this Quarter		5
	WIOA Adult	18
	WIOA Dislocated Worker	3
Stafford County New Clients Enrolled this Quarter		0
	WIOA Adult	4
	WIOA Dislocated Worker	4
Caroline County New Clients Enrolled this Quarter		1
	WIOA Adult	5
	WIOA Dislocated Worker	1
King George County New Clients Enrolled this Quarter		1
	WIOA Adult	3
	WIOA Dislocated Worker	1
City of Fredericksburg New Clients Enrolled this Quarter		1
	WIOA Adult	7
	WIOA Dislocated Worker	1

Rappahannock Community College WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22		
Customer Summary Information										
Planned Number of Participants for PY		63		63		63				
Total Participants Served		41		47		56				
Percent of Planned		65%		75%		89%		-		
New Clients Enrolled this Quarter		11		6		9				
WIOA Adult		40		46		55				
WIOA Dislocated Worker		1		1		1				
Follow Up Information										
Total Follow-Ups Required		59		67		59				
Total Follow-Ups Completed		59		67		59				
Total Follow-Up Not Completed		0		0		0		0		
Employment 2nd Quarter after Exit										
WIOA Adult Program - 82.6%		66.7%	6 # employed	76.5%	13 # employed	92.3%	12 # employed	-	# employed	
			9 # exited		17 # exited		13 # exited		# exited	
WIOA Dislocated Worker Program - 85%		100.0%	1 # employed	-	0 # employed	100.0%	1 # employed	-	# employed	
			1 # exited		0 # exited		1 # exited		# exited	
Employment 4th Quarter after Exit										
WIOA Adult Program - 85%		90.0%	18 # employed	85.7%	6 # employed	77.8%	7 # employed	-	# employed	
			20 # exited		7 # exited		9 # exited		# exited	
WIOA Dislocated Worker Program - 90%		100.0%	3 # employed	-	0 # employed	100.0%	1 # employed	-	# employed	
			3 # exited		0 # exited		1 # exited		# exited	
Median Earnings 2nd Quarter after Exit										
WIOA Adult Program		\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00		
WIOA Dislocated Worker Program		\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00		
Credential Attainment within Four Quarters after Exit										
WIOA Adult Program - 74%		95.0%	19 # credentialed	85.7%	6 # credentialed	100.0%	8 # credentialed	-	# credentialed	
			20 # exited		7 # exited		8 # exited		# exited	
WIOA Dislocated Worker Program - 70%		100.0%	3 # credentialed	-	0 # credentialed	-	0 # credentialed	-	# credentialed	
			3 # exited		0 # exited		0 # exited		# exited	
Measurable Skills Gain										
WIOA Adult Program - 70.2%		34.4%	11 # gained	59.5%	25 # gained	66.0%	33 # gained	-	# gained	
			32 # exited		42 # exited		50 # exited		# exited	
WIOA Dislocated Worker Program - 69.8%		100.0%	1 # gained	100.0%	1 # gained	100.0%	1 # gained	-	# gained	
			1 # exited		1 # exited		1 # exited		# exited	
40% Minimum Training Expenditure Requirement										
55.14%	WIOA Adult Program		59.0%	\$ 20,190.56 Training Expenditures	62.9%	\$ 39,912.56 Training Expenditures	68.6%	\$ 72,540.84 Training Expenditures	-	Training Expenditures
				\$ 34,206.03 Total Expenditures		\$ 63,448.04 Total Expenditures		\$ 105,710.79 Total Expenditures		Total Expenditures
	WIOA Dislocated Worker Program		0.0%	\$ - Training Expenditures	0.0%	\$ - Training Expenditures	0.0%	\$ - Training Expenditures	-	Training Expenditures
				\$ 14,440.73 Total Expenditures		\$ 24,070.24 Total Expenditures		\$ 25,844.33 Total Expenditures		Total Expenditures
Total Contract Expenditures										
50.31%	WIOA Adult Program		30.5%	\$ 34,667.91 Expenditures	57.1%	\$ 64,833.68 Expenditures	47.4%	\$ 107,789.25 Expenditures	-	Expenditures
				\$ 113,618.12 Total Contract		\$ 113,618.12 Total Contract		\$ 227,521.13 Total Contract		Total Contract
	WIOA Dislocated Worker Program		12.8%	\$ 14,914.15 Expenditures	21.9%	\$ 25,490.50 Expenditures	66.1%	\$ 27,974.72 Expenditures	-	Expenditures
				\$ 116,458.82 Total Contract		\$ 116,458.82 Total Contract		\$ 42,306.94 Total Contract		Total Contract

Northern Neck Planning District 17 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		34
Total Participants Served		25
Percent of Planned		74%
Planning District 17 Total New Clients Enrolled this Quarter		7
	WIOA Adult	25
	WIOA Dislocated Worker	0
Lancaster County New Clients Enrolled this Quarter		1
	WIOA Adult	5
	WIOA Dislocated Worker	0
Northumberland County New Clients Enrolled this Quarter		1
	WIOA Adult	6
	WIOA Dislocated Worker	0
Richmond County New Clients Enrolled this Quarter		2
	WIOA Adult	7
	WIOA Dislocated Worker	0
Westmoreland County New Clients Enrolled this Quarter		3
	WIOA Adult	7
	WIOA Dislocated Worker	0

Middle Peninsula Planning District 18 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		29
Total Participants Served		18
Percent of Planned		62%
Planning District 18 Total New Clients Enrolled this Quarter		2
	WIOA Adult	16
	WIOA Dislocated Worker	2
Essex County New Clients Enrolled this Quarter		0
	WIOA Adult	5
	WIOA Dislocated Worker	1
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
King William County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
Mathews County New Clients Enrolled this Quarter		0
	WIOA Adult	0
	WIOA Dislocated Worker	0
Middlesex County New Clients Enrolled this Quarter		2
	WIOA Adult	9
	WIOA Dislocated Worker	1

Eastern Shore Community College WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22		
Customer Summary Information										
Planned Number of Participants for PY		32		32		32				
Total Participants Served		24		27		33				
Percent of Planned		75%		84%		103%		-		
New Clients Enrolled this Quarter		2		3		6				
WIOA Adult		21		24		30				
WIOA Dislocated Worker		3		3		3				
Follow Up Information										
Total Follow-Ups Required		28		24		27				
Total Follow-Ups Completed		28		24		27				
Total Follow-Up Not Completed		0		0		0		0		
Employment 2nd Quarter after Exit										
WIOA Adult Program - 82.6%		100.0%	7 # employed	100.0%	3 # employed	83.3%	5 # employed	-	# employed	
			7 # exited		3 # exited		6 # exited	-	# exited	
WIOA Dislocated Worker Program - 85%		100.0%	1 # employed	-	0 # employed	-	0 # employed	-	# employed	
			1 # exited		0 # exited		0 # exited	-	# exited	
Employment 4th Quarter after Exit										
WIOA Adult Program - 85%		80.0%	4 # employed	75.0%	3 # employed	100.0%	6 # employed	-	# employed	
			5 # exited		4 # exited		6 # exited	-	# exited	
WIOA Dislocated Worker Program - 90%		-	0 # employed	100.0%	1 # employed	100.0%	1 # employed	-	# employed	
			0 # exited		1 # exited		1 # exited	-	# exited	
Median Earnings 2nd Quarter after Exit										
WIOA Adult Program		\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00		
WIOA Dislocated Worker Program		\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00		
Credential Attainment within Four Quarters after Exit										
WIOA Adult Program - 74%		20.0%	1 # credentialed	66.7%	2 # credentialed	60.0%	3 # credentialed	-	# credentialed	
			5 # exited		3 # exited		5 # exited	-	# exited	
WIOA Dislocated Worker Program - 70%		-	0 # credentialed	100.0%	1 # credentialed	100.0%	1 # credentialed	-	# credentialed	
			0 # exited		1 # exited		1 # exited	-	# exited	
Measurable Skills Gain										
WIOA Adult Program - 70.2%		14.3%	3 # gained	52.2%	12 # gained	54.2%	13 # gained	-	# gained	
			21 # exited		23 # exited		24 # exited	-	# exited	
WIOA Dislocated Worker Program - 69.8%		0.0%	0 # gained	33.3%	1 # gained	33.3%	1 # gained	-	# gained	
			3 # exited		3 # exited		3 # exited	-	# exited	
40% Minimum Training Expenditure Requirement										
42.42%	WIOA Adult Program		0.0%	\$ - Training Expenditures	50.3%	\$ 12,967.60 Training Expenditures	48.6%	\$ 22,001.13 Training Expenditures	-	Training Expenditures
				\$ 7,352.26 Total Expenditures		\$ 25,768.57 Total Expenditures		\$ 45,288.91 Total Expenditures	-	Total Expenditures
	WIOA Dislocated Worker Program		0.0%	\$ - Training Expenditures	8.2%	\$ 1,754.00 Training Expenditures	33.1%	\$ 9,951.64 Training Expenditures	-	Training Expenditures
				\$ 12,304.68 Total Expenditures		\$ 21,383.81 Total Expenditures		\$ 30,033.15 Total Expenditures	-	Total Expenditures
Total Contract Expenditures										
45.49%	WIOA Adult Program		11.0%	\$ 7,818.59 Expenditures	36.9%	\$ 26,635.57 Expenditures	42.8%	\$ 46,631.29 Expenditures	-	Expenditures
				\$ 71,054.15 Total Contract		\$ 72,236.15 Total Contract		\$ 109,058.14 Total Contract	-	Total Contract
	WIOA Dislocated Worker Program		17.8%	\$ 12,770.93 Expenditures	31.0%	\$ 22,246.50 Expenditures	50.3%	\$ 31,407.24 Expenditures	-	Expenditures
				\$ 71,688.96 Total Contract		\$ 71,688.96 Total Contract		\$ 62,482.50 Total Contract	-	Total Contract

Eastern Shore Planning District 22 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		32
Total Participants Served		31
Percent of Planned		97%
Planning District 22 Total New Clients Enrolled this Quarter		5
	WIOA Adult	28
	WIOA Dislocated Worker	3
Accomack County New Clients Enrolled this Quarter		4
	WIOA Adult	25
	WIOA Dislocated Worker	1
Northampton County New Clients Enrolled this Quarter		1
	WIOA Adult	3
	WIOA Dislocated Worker	2

Rappahannock Goodwill Industries WIOA Youth

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22					
Customer Summary Information													
Planned Number of Participants for PY		57		57		32							
Total Participants Served		10		11		11							
Percent of Planned		18%		19%		34%		-					
New Clients Enrolled this Quarter		0		1		0							
	WIOA Youth	10		11		11							
Follow Up Information													
Total Follow-Ups Required		25		25		20							
Total Follow-Ups Completed		25		25		20							
Total Follow-Up Not Completed		0		0		0		0					
Employment 2nd Quarter after Exit													
	WIOA Youth - 77.3%	50.0%	1 # employed	100.0%	5 # employed	77.8%	7 # employed	-	# employed				
			2 # exited		5 # exited		9 # exited		# exited				
Employment 4th Quarter after Exit													
	WIOA Youth - 62.8%	66.7%	6 # employed	100.0%	7 # employed	100.0%	2 # employed	-	# employed				
			9 # exited		7 # exited		2 # exited		# exited				
Credential Attainment within Four Quarters after Exit													
	WIOA Youth - 70%	50.0%	1 # credentialed	66.7%	2 # credentialed	-	0 # credentialed	-	# credentialed				
			2 # exited		3 # exited		0 # exited		# exited				
Measurable Skills Gain													
	WIOA Youth - 69.1%	0.0%	0 # gained	0.0%	0 # gained	11.1%	1 # gained	-	# gained				
			7 # exited		9 # exited		9 # exited		# exited				
20% Work Experience Expenditure Requirement													
36.40%	WIOA Youth	38.1%	\$ 3,229.10	Training Expenditures	34.1%	\$ 10,422.70	Training Expenditures	36.4%	\$ 16,757.34	Training Expenditures	-		Training Expenditures
			\$ 8,470.82	Total Expenditures		\$ 30,567.14	Total Expenditures		\$ 46,033.67	Total Expenditures			Total Expenditures
Total Contract Expenditures													
31.63%	WIOA Youth	8.2%	\$ 9,214.82	Expenditures	28.5%	\$ 31,995.14	Expenditures	31.6%	\$ 48,222.99	Expenditures	-		Expenditures
			\$ 112,211.73	Total Contract		\$ 112,211.73	Total Contract		\$ 152,455.36	Total Contract			Total Contract

George Washington Planning District 16 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		57
Total Participants Served		10
Percent of Planned		18%
Planning District 16 Total New Clients Enrolled this Quarter		0
	WIOA Youth	10
Spotsylvania County New Clients Enrolled this Quarter		0
	WIOA Youth	4
Stafford County New Clients Enrolled this Quarter		0
	WIOA Youth	3
Caroline County New Clients Enrolled this Quarter		0
	WIOA Youth	0
King George County New Clients Enrolled this Quarter		0
	WIOA Youth	1
City of Fredericksburg New Clients Enrolled this Quarter		0
	WIOA Youth	2

Rappahannock Community College

		1st Quarter PY 21 7/1/21 - 9/30/21			2nd Quarter PY 21 10/1/21 - 12/31/21			3rd Quarter PY 21 1/1/22 - 3/31/22			4th Quarter PY 21 4/1/22 - 6/30/22		
Customer Summary Information													
Planned Number of Participants for PY		34			34			34					
Total Participants Served		15			15			15					
Percent of Planned		44%			44%			44%			-		
New Clients Enrolled this Quarter		5			0			0					
	WIOA Youth	15			15			15					
Follow Up Information													
Total Follow-Ups Required		31			34			12					
Total Follow-Ups Completed		31			34			12					
Total Follow-Up Not Completed		0			0			0			0		
Employment 2nd Quarter after Exit													
	WIOA Youth - 77.3%	100.0%	2	# employed	54.2%	13	# employed	100.0%	1	# employed	-		# employed
			2	# exited		24	# exited		1	# exited			# exited
Employment 4th Quarter after Exit													
	WIOA Youth - 62.8%	100.0%	4	# employed	-	0	# employed	100.0%	2	# employed	-		# employed
			4	# exited		0	# exited		2	# exited			# exited
Credential Attainment within Four Quarters after Exit													
	WIOA Youth - 70%	75.0%	3	# credentialed	-	0	# credentialed	100.0%	2	# credentialed	-		# credentialed
			4	# exited		0	# exited		2	# exited			# exited
Measurable Skills Gain													
	WIOA Youth - 69.1%	50.0%	5	# gained	90.9%	10	# gained	90.9%	10	# gained	-		# gained
			10	# exited		11	# exited		11	# exited			# exited
20% Work Experience Expenditure Requirement													
28.80%	WIOA Youth	33.6%	\$ 8,600.53	Training Expenditures	33.0%	\$ 10,052.94	Training Expenditures	28.8%	\$ 11,109.12	Training Expenditures	-		Training Expenditures
			\$ 25,619.40	Total Expenditures		\$ 30,481.72	Total Expenditures		\$ 38,575.13	Total Expenditures			Total Expenditures
Total Contract Expenditures													
31.19%	WIOA Youth	25.7%	\$ 28,302.84	Expenditures	28.9%	\$ 31,823.50	Expenditures	31.2%	\$ 40,587.80	Expenditures	-		Expenditures
			\$ 110,021.16	Total Contract		\$110,021.16	Total Contract		\$130,125.98	Total Contract			Total Contract

Northern Neck Planning District 17 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		16
Total Participants Served		5
Percent of Planned		31%
Planning District 17 Total New Clients Enrolled this Quarter		0
	WIOA Youth	5
Lancaster County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Northumberland County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Richmond County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Westmoreland County New Clients Enrolled this Quarter		0
	WIOA Youth	2

Middle Peninsula Planning District 18 Data

		3rd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		18
Total Participants Served		7
Percent of Planned		39%
Planning District 18 Total New Clients Enrolled this Quarter		0
	WIOA Youth	7
Essex County New Clients Enrolled this Quarter		0
	WIOA Youth	1
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Youth	0
King William County New Clients Enrolled this Quarter		0
	WIOA Youth	6
Mathews County New Clients Enrolled this Quarter		0
	WIOA Youth	0
Middlesex County New Clients Enrolled this Quarter		0
	WIOA Youth	0

Eastern Shore Community College

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22					
Customer Summary Information													
Planned Number of Participants for PY		15		15		15							
Total Participants Served		6		6		9							
Percent of Planned		40%		40%		60%		-					
New Clients Enrolled this Quarter		2		0		3							
	WIOA Youth	6		6		9							
Follow Up Information													
	Total Follow-Ups Required	5		4		6							
	Total Follow-Ups Completed	5		4		6							
	Total Follow-Up Not Completed	0		0		0		0					
Employment 2nd Quarter after Exit													
	WIOA Youth - 77.3%	100.0%	1	# employed	100.0%	1	# employed	-	0	# employed	-	# employed	
			1	# exited		1	# exited		0	# exited		# exited	
Employment 4th Quarter after Exit													
	WIOA Youth - 62.8%	75.0%	3	# employed	83.3%	5	# employed	100.0%	1	# employed	-	# employed	
			4	# exited		6	# exited		1	# exited		# exited	
Credential Attainment within Four Quarters after Exit													
	WIOA Youth - 70%	0.0%	0	# credentialed	60.0%	3	# credentialed	100.0%	1	# credentialed	-	# credentialed	
			2	# exited		5	# exited		1	# exited		# exited	
Measurable Skills Gain													
	WIOA Youth - 69.1%	0.0%	0	# gained	16.7%	1	# gained	11.1%	1	# gained	-	# gained	
			6	# exited		6	# exited		9	# exited		# exited	
20% Work Experience Expenditure Requirement													
	33.62%	WIOA Youth	40.0%	\$ 6,102.98	Training Expenditures	34.7%	\$ 9,974.63	Training Expenditures	33.6%	\$ 11,334.24	Training Expenditures	-	Training Expenditures
				\$ 15,257.45	Total Expenditures		\$ 28,753.61	Total Expenditures		\$ 33,717.67	Total Expenditures		Total Expenditures
Total Contract Expenditure Requirement													
	37.82%	WIOA Youth	21.5%	\$ 15,747.59	Training Expenditures	40.5%	\$ 29,668.88	Training Expenditures	37.8%	\$ 35,123.24	Training Expenditures	-	Training Expenditures
				\$ 73,247.71	Total Expenditures		\$ 73,247.71	Total Expenditures		\$ 92,860.75	Total Expenditures		Total Expenditures

Eastern Shore Planning District 22 Data

		3rd Quarter 11/21
Customer Summary Information		
Planned Number of Participants for PY		15
Total Participants Served		9
Percent of Planned		60%
Planning District 22 Total New Clients Enrolled this Quarter		3
	WIOA Youth	9
Accomack County New Clients Enrolled this Quarter		2
	WIOA Youth	8
Northampton County New Clients Enrolled this Quarter		1
	WIOA Youth	1

3rd Quarter PY 2021

	Negotiated	Actual	% of Negotiated	Status
Adult Measures	Level		Level	
Employment 2nd Quarter after Exit	82.6	87.0	105%	E
Employment 4th Quarter after Exit	85.0	85.2	100%	E
Median Earnings 2nd Quarter after Exit	\$6,000.00	NA	-	NA
Credential Attainment within 4 Quarters after Exit	74.0	84.0	114%	E
Measurable Skills Gain	70.2	61.3	87%	
Dislocated Workers Measures				
Employment 2nd Quarter after Exit	85.0	85.7	101%	E
Employment 4th Quarter after Exit	85.0	71.4	84%	FTM
Median Earnings 2nd Quarter after Exit	\$8,700.00	NA	-	NA
Credential Attainment within 4 Quarters after Exit	70.0	71.4	102%	E
Measurable Skills Gain	69.8	62.5	90%	
Youth Measures				
Employment 2nd Quarter after Exit	77.3	80.0	103%	E
Employment 4th Quarter after Exit	62.8	100.0	159%	E
Credential Attainment within 4 Quarters after Exit	70.0	100.0	143%	E
Measurable Skills Gain	69.1	41.4	60%	

BCWDB Performance Measure Definitions

Section 116 of the Workforce Innovation and Opportunity Act (WIOA) specifies the core metrics that the Local Workforce Development Boards (LWDB) and the state will be measured against. The following Indicators of Performance are part of the performance accountability system under WIOA:

Employment 2nd Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the 2nd quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 2nd quarter after exit. **(Youth)**

Employment 4th Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the fourth quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 4th quarter after exit. **(Youth)**

Median Earnings 2nd Quarter after Exit

The median earnings of program participants who are in unsubsidized employment in the second quarter after exit from the program. **(Adult, Dislocated Workers,**

Credential Attainment within Four Quarters after Exit

The percentage of program participants who attain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent, during program participation or within 1 year after exit from the program. **(Adult, Dislocated Workers, Youth)**

Measurable Skills Gain

The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains toward a credential or employment. **(Adult, Dislocated Worker, Youth)**

Rappahannock Goodwill Industries Success Story – George Washington

LL came to the WIOA program in pursuit of his CDL to better his employment options and pay. LL had been working during the pandemic delivering packages, but his pay was no longer covering the needs for his large family. He also did not receive health and/or fringe benefits.

LL's spouse was incredibly supportive of his pursuits and attended his eligibility meeting to make sure she knew what his responsibilities were so that she could support him throughout to meet his needs and to help him meet the programs needs as his job was extremely demanding at times.

LL qualified for WIOA services as an Adult and started his part-time CDL course mid-December 2021. He chose a part-time course so he could continue working during training. At the time, his employer was supportive of his training efforts and even stated there were possible benefits and promotions within the company if he obtained his CDL.

The training provider was extremely flexible with LL's schedule and was able to fit him in on his days off and on the weekends to give him the best chance at successfully completing his course. LL was extremely dedicated to balancing both his work and training.

Halfway through his training, LL's employer became unwilling to allow him to have the weekends off, citing it was causing staffing shortages. The employer told LL his options were to go part-time so that they could hire another part-time person to cover or work his required full-time shifts. LL was upset that he was going to have to stop his training to meet his employer's needs and, more importantly, the needs of his family.

WIOA staff requested to speak with LL's employer if LL was comfortable with them doing so. He was, and staff spoke to his direct supervisor to advocate for LL's training. The employer told staff they would have to think about it, but they ultimately were not supportive.

LL initially stated he was going to have to drop out, but his spouse and he spoke about him going part-time at work. LL knew their current financial hardships would only increase if he did so. WIOA staff then requested a virtual meeting with LL and his spouse to discuss the situation. WIOA staff prepared a packet of community resources and information on how to apply for various social programs to assist with mortgage, food, and items for their children. After WIOA staff explained each service and resource to LL and this spouse, they went through each item and weighed their options.

LL and this spouse chose for LL to work part-time at his current job so he could complete training. They also applied for assistance to make up for the reduction in pay using the resources the WIOA staff had provided.

LL completed his training at the end of February 2022 and received his CDL-Class A license. By the end of March 2022, LL was offered a position at a local waste management company paying over three times what his annual income was at his previous position with excellent health benefits for the entire family and fringe benefits included.

While LL's WIOA journey had a few unexpected twists, the WIOA program provided the needed supports and the opportunity for LL to pursue training and a career path that has benefited his entire family.

Rappahannock Community College Success Story - Northern Neck

C. came to RCC inquire about clinical medical assistant training. She held a CNA license but was interested in stackable credentials which would enhance her skills and enable her to earn more income. She applied to WIOA and met the priority of service guidelines. She was enrolled in 3 training programs over a period of time: clinical medical assistant, phlebotomy, and EKG technician. She was highly successful in 2 of the 3 programs. She had difficulty with the EKG training and earned an “unsuccessful” grade in that. This, however, has not prevented her from growing and setting new goals for herself. She now works as a permanent substitute teacher and substitute school nurse. After much encouragement from the school where she works, she has decided to get her bachelor’s in teaching. She is always pleasant to work with and always expresses appreciation for what we have done for her.

Rappahannock Community College Success Story – Middle Peninsula

VL is a single mother of two children. She came to us seeking to better her career prospects and stated the highest salary she ever made was \$12.50 an hour. VL was not employed when she sought WIOA services and training. Her past occupations included cashier, nail technician, and nursing assistant. VL’s last job paid \$8.50 an hour. After completing initial testing and career exploration and reviewing local labor market information, VL chose the CDL training program at RCC for training. VL was a joy to work with and always showed appreciation and gratitude for the opportunity to receive training through WIOA. Although VL did not pass her Learner’s Permit exam initially, she remained persistent and worked with her case manager for advice and assistance in achieving her goals. VL passed her learner’s permit exam on the second attempt and attended CDL training faithfully. She completed and passed the CDL class and obtained her CDL permit. VL now works as a transportation and truck driver making \$23 per hour. She recently called the Career Works office thanking everyone involved in her success.

Eastern Shore Community College Success Stories – Eastern Shore

Story #1

TT is an Adult who is now a certified EMT. TT came to program after being in the military for a few months and received a medical discharge and decided to change was needed. TT was enrolled in the EMT training from October to March. TT passed the EMT training at the training site and went on to complete the EMT national certification exam. TT contacted CM to let him know that she passed the national EMT certification. TT is now applying for positions as an EMT and hopes to find employment locally.

Story #2

SS is a DW who was laid off from employer after a layoff in the department SS worked in. SS decided to enroll in a program at Tidewater Community College. SS enrolled in the Geographical Information Systems Certificate program that lasted 3 Semesters. SS finished the program with over a 3.2 GPA and received the GIS certificate. SS now is working for Social Security Administration.

Rappahannock Goodwill Industries Youth Success Story – George Washington

PP entered the WIOA Youth program, during the start of the Covid-19 pandemic, to better his employability and skills. He initially wished to pursue training in IT but later changed to wanting to pursue work in HR or in an office setting.

He and the WIOA staff researched labor market information for various positions as well as set up some goals for him to reach to be prepared for the workforce. During the pandemic, he was able to work remotely for the Department of Labor part-time as a tele-worker for their call lines.

During this time, he and staff also worked on his resume, and he attended as many workshops and virtual trainings as possible to build a better skillset. PP was diligent in attending his leadership and financial literacy workshops, even when they needed to be done virtually due to the pandemic. He also explored possible community college courses with WIOA staff and applied for several grants and financial aid. When the Virginia Career Works Fredericksburg Center reopened, PP took advantage of the resource room to assist him with further job search and resume assistance.

PP obtained employment at a local correctional facility, full-time with benefits and has been employed there for nearly a year.

Rappahannock Community College Youth Success Story – Northern Neck

K came to the WIOA program as a recent high school graduate with an unclear path for the future. She had a 504 plan and struggled with some aspects of school. During her initial intake period she explored several options for training and decided that her true interest was in health care. She enrolled in the WIOA youth program and with the help of her case manager K enrolled in the LPN program at RCC. K was doing well with her classes but was struggling with the rigorous schedule and fast-paced learning. After much discussion and reflection, K decided to step back and enroll in the CNA program which would give her the opportunity to slow the pace but still continue in the health care career pathway. K completed the CNA program with no issues and found a job working as a CNA making \$25 an hour. While K has not given up on the possibility of returning to the LPN program at some point, she is happy in her current job as a CNA.

Rappahannock Community College Youth Success Story – Middle Peninsula

LM graduated from High School, but he felt lost and unsure about next steps for his future. He had experienced quite a bit of bullying, his confidence was very low, and his home life was chaotic. The WIOA Youth Case Manager connected with him via his previous high school counselor and after working with him to assess his strengths and interests, he enrolled in his first welding class. He successfully completed, but then injured his hand at work and had to have surgery. He wasn't sure he would be able to weld after that, but he fully recovered and has returned full-force to earn another credential. He is currently enrolled and will earn his 3rd credential at the end of April.

Eastern Shore Community College Youth Success Stories – Eastern Shore

LL is an OSY who enrolled in the Cosmetology program. LL liked working with hair ever since high school and even did Cosmetology in high school but didn't finish due to the pandemic. LL enrolled in the local Cosmetology school. LL has passed the Cosmetology training and is now awaiting to take state boards. LL has aspirations to work in a salon and one day, own a hair salon.

Virginia Career Works Bay Consortium Region Customer Survey Results

What was the purpose of your visit?	Unemployment Claim	Workforce Resources	Resume Assistance	Job Search Activities	Resource Room	Workshops or Training	Gathering Informational Materials	Other	
<i>Number of Visitors</i>	816	366	52	136	247	62	16	14	
Were your needs met?	Yes	No							
<i>Number of Visitors</i>	61	3							
Was the Staff Knowledgeable?	Yes	No							
<i>Number of Visitors</i>	61	3							
If the Staff was unable to meet your needs, were you provided contact information for partner agencies/resources?	Yes	No							N/A
<i>Number of Referrals</i>	57	3							
How helpful was the Staff during your visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)	Additional Comments: <ul style="list-style-type: none"> 1.2022: The resource rooms staff and Center Manager are the most helpful patient people 1.2022: Fix the online website 1.2022: Nothing the information was extremely helpful 1.2022: Tremendous assistance to solve my VEC reinstatement. 2.2022 It does get noisy when you are on the phone calling your info in at times. The room is small 3.3022 I love the way this set up. Very helpful. Thank you all for the help! 3.2022 Computer class was great 			
<i>Number of Visitors</i>	1	0	0	2	61				
How would you rate your overall visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)				
<i>Number of Visitors</i>	1	0	0	2	61	See attached for additional comments.			

Comments Continued:

- 1.2022: Everyone are always very helpful. If you don't have the answers I am looking for they will get the number of someone that can help. I have been working with VEC staff most of the time and they have been very helpful. Including sending me emails about possible jobs. Everyone pitches in to help in the office and do the best they can within what's in their control.
- Survey: The standardized electronic survey launched the end of February in Northern Neck (2 responses) and in March in Eastern shore (2 responses). Due to the small number all survey's were combined in these results:
 - Fredericksburg: 43
 - Northern Neck: 19-Specific highlights: Requested more operational hours
 - Eastern Shore: 2